



BCONSULT

Occupational Certificate

QUALITY ASSURER

NQF Level 5 | SAQA ID 118769 | 106 Points | 12 Months

Quality Assurer – NQF Level 5

SAQA ID: 118769 | Credits: 106 | Duration: 12-month | QCTO Learnership

1. Course Overview

The Occupational Certificate: Quality Assurer (SAQA ID 118769) is a nationally registered part-qualification designed to equip learners with the knowledge, skills, and practical competencies required to perform quality assurance functions across industries. Quality Assurers play a critical role in ensuring that products and services meet established standards through planned, systematic quality activities that support organisational excellence, compliance, and customer satisfaction.

This programme prepares learners to coordinate, manage, and improve quality assurance systems and activities within diverse operational contexts, contributing to productivity, competitiveness, and continuous improvement across the South African economy.

2. Learning Outcomes

On completion of this programme, learners will be able to:

- Coordinate and implement quality assurance processes and activities to enhance organisational efficiency and profitability.
- Manage and monitor quality functions that support operations and drive continuous improvement initiatives.
- Apply business ethics, accountability, and compliance standards within quality management environments.
- Analyse quality data and information to support decision-making and performance enhancement.
- Manage teams and lead quality assurance departments or units effectively.

3. A Qualified Learner Will Be Able To:

- Ensure the quality of incoming, in-process, and outgoing products and services.
- Manage a quality management system and maintain compliance with regulatory and customer requirements.
- Lead quality assurance functions to achieve organisational quality goals.
- Implement continuous improvement strategies to optimise performance and profitability.
- Evaluate and improve supplier quality and customer satisfaction through systematic quality assurance practices.

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Entry Requirements

- *Minimum Requirement:* Occupational Certificate: Quality Controller, NQF Level 4
- Recognition of Prior Learning (RPL) may be applied for learners who demonstrate equivalent workplace experience or prior learning in relevant quality assurance roles.

4. International Comparability

The Occupational Certificate: Quality Assurer is comparable to international quality assurance qualifications offered by:

- **American Society for Quality (ASQ), USA:** *Certified Quality Technician* and *Certified Quality Manager* qualifications, focusing on quality concepts, tools, auditing, and continuous improvement.
- **University of Manitoba, Canada:** *Certificate in Quality Management*, which includes Quality Assurance Planning and Quality Improvement principles aligned to Total Quality Management (TQM) and ISO 9000 standards.
- **New Zealand Organisation for Quality (NZOQ):** *Certificate in Quality Assurance (OP5280)*, which develops capabilities in modern quality management, Six Sigma application, environmental integration, and stakeholder engagement.

While aligned with global standards, the South African qualification uniquely addresses local industry needs, transformation priorities, and national competitiveness initiatives.

5. Occupational Trainer – NQF Level 4 Certification

This part-qualification builds upon the *Occupational Certificate: Quality Controller (NQF Level 4)* and progresses toward the full occupational pathway of *Quality Management at NQF Level 5*.

NQF Level: 5

Credits: 106

Quality Assurer: SERVICES SETA (Development Quality Partner)

Quality Assurance Sub-Framework: OQSF – Occupational Qualifications Sub-Framework

Johannesburg: 32 Lucas Ln Bedfordview, Germiston, 2008
Durban: 28-32 Siphosethu Rd, Mt EdgeCombe, Kingfisher Office Park

Cape Town: Unit 63 & 64 Millenium Office Park, 19 Edison Way, Century City, Milnerton

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6. Potential Career Opportunities

Graduates of this qualification can pursue roles such as:

- Quality Assurer
- Quality Assurance Coordinator
- Quality Systems Officer
- Quality Control Supervisor
- Compliance Officer
- Internal Quality Auditor
- Quality Assurance Department Manager

Career pathways extend into senior quality management, compliance management, or operational excellence roles across manufacturing, services, parastatals, and government sectors.

7. Learning Options

This qualification may be achieved through:

- **Structured Learning:** Delivered by accredited training providers offering theoretical and practical components aligned with QCTO standards.
- **Workplace-Based Learning:** Practical and work experience modules conducted in approved workplaces under supervision.
- **Recognition of Prior Learning (RPL):** For experienced professionals seeking formal recognition of existing competencies.

Learners must complete all knowledge, practical, and work experience modules and undergo an *External Integrated Summative Assessment (EISA)* conducted through the QCTO to achieve the qualification.

Contact Details

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