



BCONSULT

Occupational Certificate

STORE PERSON

NQF Level 2 | SAQA ID 99703 | 41 Points | 12 Months

Occupational Certificate:

Store Person – NQF Level 2

SAQA ID: 99703 | Credits: 41 | Duration: 12-month | QCTO Learnership

1. Course Overview

The Occupational Certificate: Store Person is designed to prepare learners to operate effectively in stock storage and distribution environments. Store Persons are responsible for moving, packing, picking, and maintaining stock within retail stores, warehouses, and distribution centres. This qualification ensures learners acquire the essential knowledge, practical skills, and workplace experience to minimise stock losses, improve efficiency, and maintain safe storage environments.

The programme contributes directly to organisational profitability by equipping learners with the ability to handle stock accurately and safely, ensuring retail and wholesale businesses remain competitive and sustainable.

2. Learning Outcomes

On completion of this programme, learners will be able to:

- Move and pack stock safely in a stock storage area.
- Pick stock from a stock storage area in line with organisational procedures.
- Accurately count stock and record results.
- Apply housekeeping standards to maintain a safe, clean, and organised stock storage environment.

3. A Qualified Learner Will Be Able To:

- Apply appropriate methods and equipment when moving and packing different types of stock.
- Select, pick, and prepare stock accurately in both manual and computerised environments.
- Conduct accurate stock counts and maintain records that support operational efficiency.
- Identify and minimise risks associated with poorly packed, outdated, or hidden stock.
- Implement stock rotation, safety, and hygiene standards to reduce losses and costs.
- Support the smooth functioning of wholesale and retail operations through efficient stock handling practices.

Entry Requirements

Learners must have achieved **NQF Level 1 with Mathematics and Communication**.

Recognition of Prior Learning (RPL) is available for:

- **Access to the qualification:** Learners may gain entry based on verified prior learning.
- **Access to the external summative assessment:** Accredited providers and workplaces may confirm prior learning through statements of results or certified workplace experience records.

Johannesburg: 32 Lucas Ln Bedfordview, Germiston, 2008

Durban: 28-32 Siphosethu Rd, Mt EdgeCombe, Kingfisher Office Park

Cape Town: Unit 63 & 64 Millenium Office Park, 19 Edison Way, Century City, Milnerton

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4. International Comparability

This qualification has been benchmarked against international best practices in wholesale and retail operations. Comparable qualifications include:

- **New Zealand:** National Certificate in Distribution (NC 0990).
- **Scotland:** Scottish Vocational Qualification in Distribution, Warehousing, and Storage Operations (G6PG).
- **Australia:** Certificate II in Transport and Distribution (Warehousing) (TDT 20197).
- **Singapore:** Warehouse operations and distribution training standards.

Findings confirm that the South African qualification aligns with international standards in stock handling, safety, and storage practices. While broader qualifications abroad may also cover receiving and dispatching functions, this programme comprehensively equips learners with the competencies required for Store Person roles globally.

5. Occupational Trainer – NQF Level 4 Certification

This qualification is registered at **NQF Level 2** on the **Occupational Qualifications Sub-Framework (OQSF)**.

- **Total Credits:** 41
- **Certification:** Occupational Certificate: Store Person

6. Potential Career Opportunities

Graduates of this qualification can pursue roles such as:

- Store Person
- Picker or Puller
- General Assistant (Retail or Wholesale)
- Stockroom or Warehouse Assistant
- Distribution Centre Worker

With experience, learners may advance into supervisory or specialised stock control roles within retail, wholesale, or logistics environments.

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7. Learning Options

This qualification is offered through accredited Skills Development Providers and approved workplaces, using a combination of:

- **Knowledge Modules:** Theoretical understanding of stock handling.
- **Practical Skills Modules:** Applied training in stock movement, packing, picking, counting, and maintenance.
- **Work Experience Modules:** Structured workplace exposure to stock processes and safe storage practices.

Contact Details

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